

# QA – Quality Policy

## THE FACULTY OF VETERINARY MEDICINE - QUALITY POLICY

The Faculty of Veterinary Medicine in Zagreb (hereinafter: the Faculty) is actively and consistently committed to permanently improving the quality of all its teaching, research and professional activities, while respecting national and international standards, linking past experience and all the activities that have highlighted it to date as one of the leading higher education institutions in the Republic of Croatia.

The performance indicators of the Faculty's quality policy are evaluated by internal and external evaluations, regular surveys of all stakeholders, according to the "Quality Assurance Manual", in accordance with the mission and vision of the Faculty.

The quality assurance system is aimed at continuous monitoring and ensuring the excellence of teaching, research and professional work, in relation to students, employees, as well as other stakeholders, and is implemented by:

- defining the mission, vision and strategic framework for the development of the Faculty and the modes of their realization;
- developing a quality assurance system based on "Standards and Guidelines for Quality Assurance in the European Higher Education Area- ESG", national, university and Faculty standards, while promoting the active role of all Faculty units, and actively encouraging student engagement in the quality assurance system
- procedures for periodic internal and external independent audits of the quality assurance system, in accordance with the guidelines of the Agency for Science and Higher Education;
- continuous updating of study programmes based on innovative scientific knowledge, especially with the aim of effective inclusion of graduates in the labour market and the possibility of their quality response to the consequent dynamic demands;
- continuous improvement of the knowledge of teachers and associates, acquiring new and / or enhancing existing competences, and involving students in research and projects;
- continuous and systematic strengthening of scientific research and professional work, publication of research results and transfer of acquired knowledge, with the aim of improving the status and reputation of the Faculty in public;
- responsible and clear financial management aimed exclusively at the development of the Faculty and continuous improvement of the conditions for teaching, scientific research and professional activity;
- co-operation with internal and external stakeholders: students, employees, academia, industry, and the local and national social community.

# QA – Quality Policy

The Quality Policy is the basic framework for the quality system implemented and is published to make it known to all employees, stakeholders and the public.

The Faculty Management undertakes to provide and develop the necessary resources for the implementation of the Quality Policy.

The Faculty's Quality Policy is regularly monitored and revised in accordance with the needs and changes in the system.

Dean of the Faculty:  
Prof. dr. Nenad Turk, DVM