







University of Zagreb Faculty of Veterinary Medicine

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QUALITY POLICY OF THE

FACULTY OF VETERINARY MEDICINE, UNIVERSITY OF ZAGREB

Ongoing improvements to teaching, scientific research, and professional work and an innovative and cooperative environment are imperative in the operations of the Faculty of Veterinary Medicine, University of Zagreb (hereinafter: Faculty), in accordance with the national and international standards and with the abidance of the highest ethical standards.

The Faculty's Quality Policy is defined in accordance with the mission and vision and the Development Strategy of the Faculty of Veterinary Medicine, University of Zagreb for the period 2023–2027, the strategic documents of the University of Zagreb, and the valid national legislation (Act on Scientific Activities and Higher Education, OG 119/22; Act on Quality Assurance in Higher Education and Science, OG 151/22), the Standards and Guidelines for quality assurance in the European Higher Education Area (ESG), external evaluation criteria of the Agency for Science and Higher Education (ASHE), the standards of the European System of Evaluation of Veterinary Training (ESEVT) and the requirements of ISO standards (9001, 17025).

The Faculty will actively develop quality through:

- promoting a quality of culture with emphasis on academic integrity, ethics and responsibility, and ensuring equal opportunities for all staff and students;
- continuous monitoring of, advancements to and connecting educational, scientific research
 and expert activities with the aim of improving the quality of teaching, scientific and
 professional work, and strengthening the active role of the Faculty in economic development;
- cooperation with internal and external stakeholders: students, employees, academic community, economy, and local, national and international community, and ensuring transparency and professionalism in all activities and areas of operation of the Faculty;
- raising the functionality of use of information technology and developing digital competencies of all stakeholders;
- focus responsible and transparent financial operations exclusively towards the development of the Faculty and ensuring ongoing improvements to working conditions of all Faculty staff and students;
- promoting the use of the process approach and risk-based thinking;









 procedures of internal and external periodical assessments of the quality assurance system in higher education, scientific research, laboratory and diagnostic work, and professional and clinical work.

The Quality Policy is the fundamental framework for the implementation of a quality system, and is publicly accessible to all staff, stakeholders and the public.

The Faculty Management is responsible for securing and developing the necessary resources to implement the Quality Policy.

The Faculty Quality Policy is regularly reviewed and revised in accordance with the results of external and internal evaluations, and system needs and changes.

Dean

Prof. Marko Samardžija, PhD, DVM